



CA Message Manager

Manage the ever-growing burden of email stores while still providing end users with seamless access to this critical source of corporate business knowledge.

Key Features at a Glance:

- Complete support for all major email platforms including Microsoft Exchange, Lotus Notes and Novell GroupWise
- Support of mixed email environments, providing investment protection and management flexibility
- Industry-leading email monitoring and supervision so that you can track and manage email use
- Advanced discovery for litigation support and analysis, enables you to protect your business and quickly respond to legal challenges
- Improved manageability of messaging applications, which enables more efficient backup and restore operations allowing for higher availability and user access to your email systems
- Fully scalable distributed architecture, providing unlimited growth

The New Enterprise Standard

Up to 70% of your intellectual property resides within an enterprise messaging system. With increased regulations and tighter enforcement, managing this data is even more important than ever. CA Message Manager addresses your compliance needs and cost-effectively manages your messaging environment.

CA Message Manager is a complete, off-the-shelf enterprise email and file system management and archiving solution. CA Message Manager provides the enterprise-level answer to handle archiving, records management, storage management, electronic discovery, compliance, and supervision needs for all email, attachments, instant messages, and file systems.

CA Message Manager brings together the necessary tools to completely solve the corporate dilemma surrounding the mounting terabytes of data created by today's most valuable and most utilized methods of collaboration.

Enterprise Email Archiving and Management

Large volumes of email retained on an email server degrades overall performance, increases backup/recovery times, and consumes the most expensive storage in the organization. CA Message Manager manages the ever-growing burden of email stores while still providing end users with seamless access to this critical source of corporate business knowledge.

CA Message Manager offers the industry's leading regulatory compliance solution for the surveillance and supervision of inbound, outbound, and internal email, as well as instant messages. With wide-ranging and highly flexible methods for capturing messages and attachments in real time, CA Message Manager can inspect, analyze and automatically trigger content-based workflows in either pre- or post-event fashion using policies established at the firm, group, or individual user level to support regulations such as SEC, NASD, NYSE, Sarbanes-Oxley, HIPAA, FERC, and many more.

CA Message Manager provides a comprehensive, information lifecycle management solution to all users and

Data Sheet

departments. CA Message Manager, can be deployed on or off-site, includes the following:

- **CA Message Manager Archive** captures email and instant messages and ingests files, with the ability to intelligently index the content and manage its retention period. It has integrated support for content management and mass storage.
- **CA Message Manager Mailbox Management** offers mailbox owners access to and management of their email without burdening the enterprise mail system, or risking the loss of business intelligence or exposure caused by PST and NSF files. It is available with a browser-based UI or integrated with Microsoft® Exchange or Lotus Notes®.
- **CA Message Manager Discovery** allows for discovery and investigation of the mail archive. Efficient and high volume searching and document production capabilities make retrieving, reviewing, and exporting archived messages quick and manageable.
- **CA Message Manager Supervision** is the industry's leading intelligent content inspection and management platform that helps firms meet a wide range of regulatory challenges, as well as internal corporate policies.

Discovery and Litigation Support

Providing a legal team with the power to investigate the message and content

archives, CA Message Manager creates a workflow solution around the litigation support process. It removes the dependency on an IT department to locate and retrieve email from a backup server, letting legal teams search, retrieve, refine, and analyze content through full-text searching and filtering.

With CA Message Manager's discovery review workflow legal departments can refine their response to civil, criminal and regulatory requests. This means you can produce everything legally required and nothing that is not—thereby helping to produce successful litigation and regulatory outcomes. In addition to high volume printing, results can be exported to multiple formats, such as PDF, PST, or .MSG files.

Scalable

To handle enterprise-level message management, scalability has to be a central focus. CA Message Manager is bench-marked to process millions of messages and archive hundreds of gigabytes per day in a high-availability, high-performance fashion. With a history of having been implemented using rigorous industry-leading practices regarding scalability, fault tolerance, resiliency, and business continuity, CA Message Manager can be deployed to meet any message volume requirements while providing reserve for future growth.

Flexible

CA Message Manager automatically archives email, instant messages, and files based on flexible policies and advanced indexing capabilities. Many content sets are supported, including the following:

- Microsoft® Exchange
- Lotus Notes®
- Novell GroupWise®
- Sendmail
- Scalix
- Bloomberg
- Other popular email services
- Email attachments
- All leading consumer and corporate IM

CA Message Manager employs an open storage API that supports a wide range storage devices, including those with Write Once Read Many (WORM) capabilities, such as IBM DR 550, HDS HCAP, Archivas ArC, EMC Centera CE, NetApp SnapLock, and Permabit Permeon.

For more information, call
1-800-619-1408 or visit
ca.com.

